

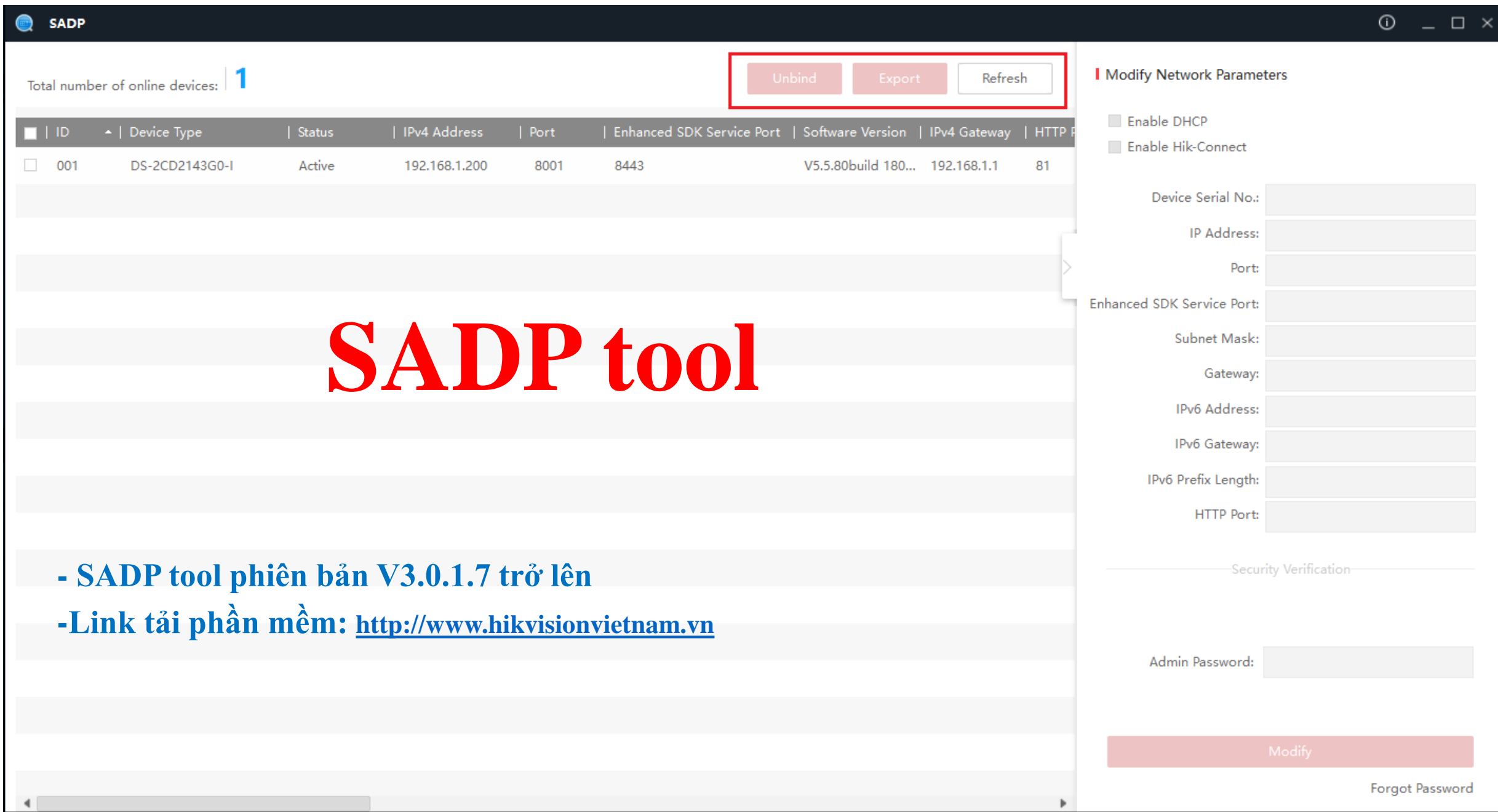
HƯỚNG DẪN XÓA

THIẾT BỊ RA KHỎI TÀI KHOẢN

HIK-CONNECT

BẰNG SADP TOOL

1. SỬ DỤNG MÁY TÍNH CÀI PHẦN MỀM SADP TOOL



The screenshot displays the SADP tool interface. At the top left, it shows 'Total number of online devices: 1'. A table lists the device details:

ID	Device Type	Status	IPv4 Address	Port	Enhanced SDK Service Port	Software Version	IPv4 Gateway	HTTP Port
001	DS-2CD2143G0-I	Active	192.168.1.200	8001	8443	V5.5.80build 180...	192.168.1.1	81

Buttons for 'Unbind', 'Export', and 'Refresh' are visible above the table. On the right, the 'Modify Network Parameters' panel includes options for 'Enable DHCP' and 'Enable Hik-Connect', and input fields for 'Device Serial No.', 'IP Address', 'Port', 'Enhanced SDK Service Port', 'Subnet Mask', 'Gateway', 'IPv6 Address', 'IPv6 Gateway', 'IPv6 Prefix Length', and 'HTTP Port'. A 'Security Verification' section contains an 'Admin Password' field and a 'Modify' button. A 'Forgot Password' link is located at the bottom right.

SADP tool

- SADP tool phiên bản V3.0.1.7 trở lên

-Link tải phần mềm: <http://www.hikvisionvietnam.vn>

2. XÓA THIẾT BỊ RA KHỎI TÀI KHOẢN CŨ

SADP

Total number of online devices: 1

Chọn "Unbind" → Unbind Export Refresh

<input checked="" type="checkbox"/>	ID	Device Type	Status	IPv4 Address	Port	Enhanced SDK Service Port	Software Version	IPv4 Gateway	HTTP P
<input checked="" type="checkbox"/>	001	DS-2CD2420F-IW	Active	192.168.2.11	8000	N/A	V5.4.81build 180...	192.168.2.1	80

Modify Network Parameters

Enable DHCP
 Enable Hik-Connect

Device Serial No.: DS-2CD2420F-IW20181205AAWRC
IP Address: 192.168.2.11
Port: 8000
Subnet Mask: 255.255.255.0
Gateway: 192.168.2.1
IPv6 Address: ::
IPv6 Gateway: ::
IPv6 Prefix Length: 64
HTTP Port: 80

Unbind Hik-Connect Account

→ User Name: admin
→ Password: ●●●●●●
→ Verification Code: NWH9 Refresh

→ Confirm Cancel

Nhập user name là: admin
Nhập mật khẩu thiết bị
Nhập mã xác thực

Bấm "Confirm"

2. XÓA THIẾT BỊ RA KHỎI TÀI KHOẢN CŨ

SADP

Total number of online devices: **1**

Unbind **Export** Refresh

ID	Device Type	Status	IPv4 Address	Port	Enhanced SDK Service Port	Software Version	IPv4 Gateway	HTTP Port
001	DS-2CD2420F-IW	Active	192.168.2.11	8000	N/A	V5.4.81build 180...	192.168.2.1	80

Modify Network Parameters

Enable DHCP
 Enable Hik-Connect

Device Serial No.: DS-2CD2420F-IW20181205AAWRC
IP Address: 192.168.2.11
Port: 8000
Subnet Mask: 255.255.255.0
Gateway: 192.168.2.1
IPv6 Address: ::
IPv6 Gateway: ::
IPv6 Prefix Length: 64
HTTP Port: 80

Security Verification

Unbind Hik-Connect Account

User Name: admin
Password: [masked] **Unbind succeeded.**
Verification Code: NWH9 Refresh

Confirm Cancel

Đã xóa thiết bị khỏi tài khoản cũ →

3. Khắc phục các lỗi không xóa được thiết bị

- Kiểm tra trạng thái Hik-connect

The screenshot shows the SADP interface with the following details:

- Total number of online devices: 1
- Buttons: Unbind, Export, Refresh
- Table with columns: ID, Device Type, Status, IPv4 Address, Port, Enhanced SDK Service Port, Software Version, IPv4 Gateway, HTTP Port.
- Device 001 (DS-2CD2420F-IW) is active with IP 192.168.2.1 and port 8001.
- Right sidebar: Modify Network Parameters.
 - Enable DHCP
 - Enable Hik-Connect
 - Device Serial No.: DS-2CD2420F-IW20181205AAWRC
 - IP Address: 192.168.2.11

The screenshot shows the SADP interface with a "Tips" dialog box overlaid. The dialog box contains the following information:

Tips

To enable Hik-Connect service, you need to create a verification code or change the verification code.

Verification Code: [.....]

6 to 12 letters (a to z, A to Z) or numbers (0 to 9), case sensitive. You are recommended to use a combination of no less than 8 letters or numbers.

Confirm Verification Code: [.....]

Nhập mã xác thực Hik-connect

The Hik-Connect service will require internet access. Please read the ["Terms of Service"](#) and ["Privacy Policy"](#) before enabling the service.

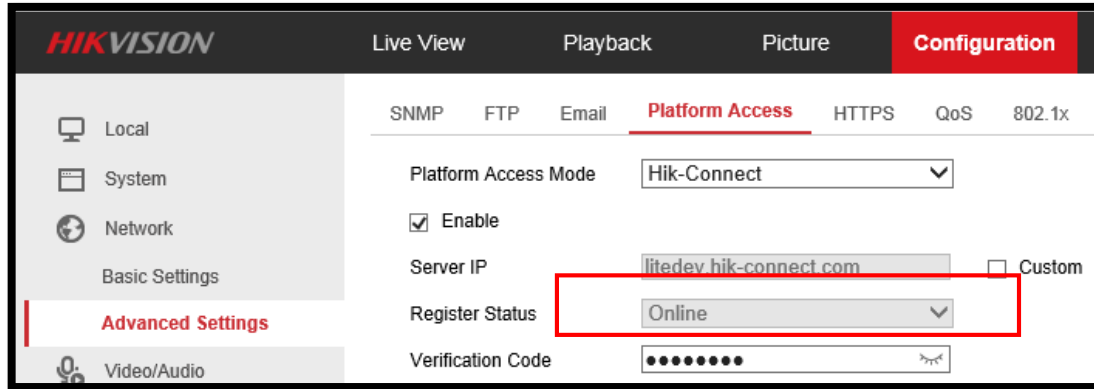
Buttons: Confirm, Cancel

The background interface shows the same device list and network parameters as the previous screenshot, but they are dimmed.

3. Khắc phục các lỗi không xóa được thiết bị

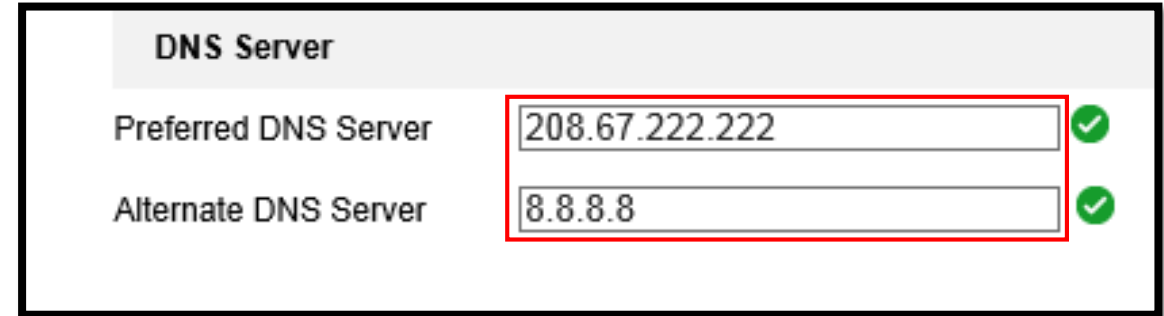
- Trạng thái Hik-connect phải online

Giao diện web

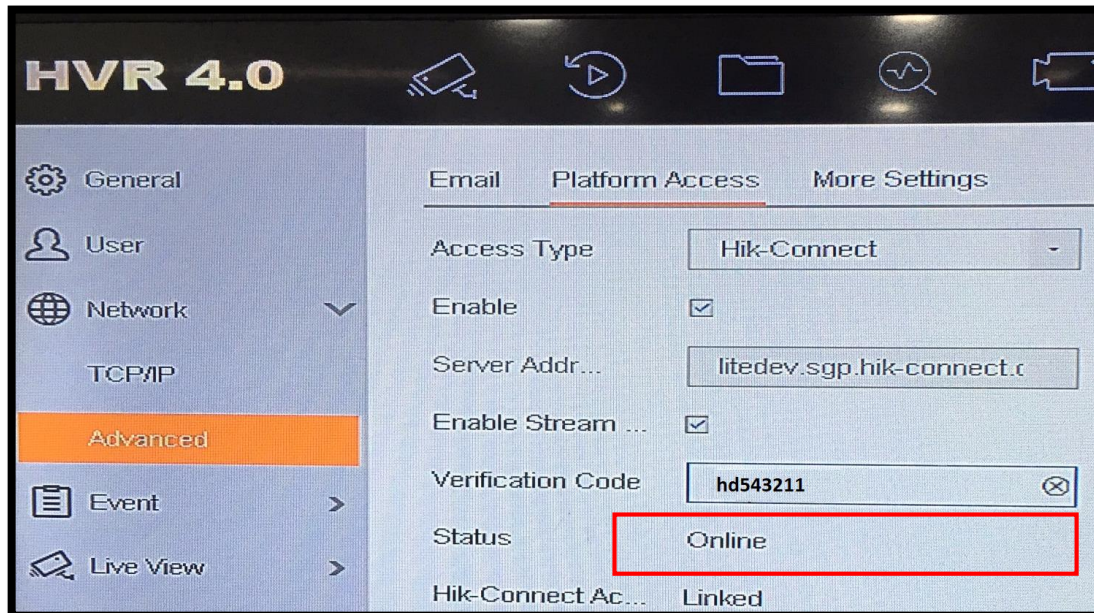


- Kiểm tra DNS

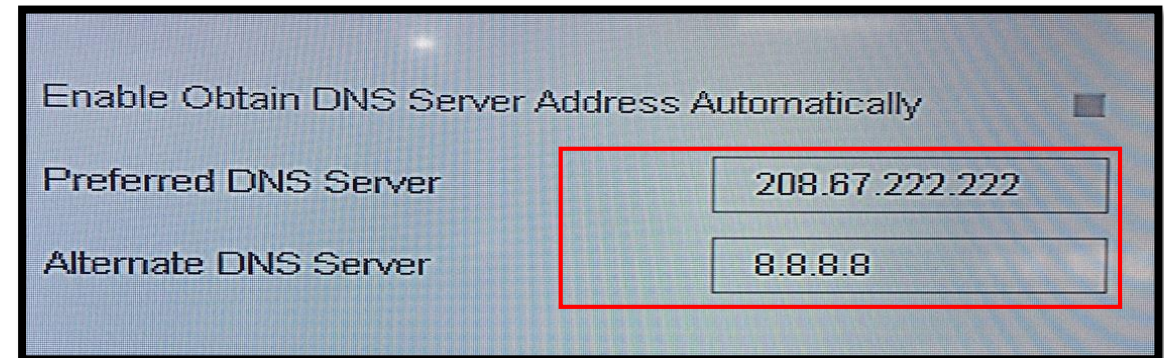
Giao diện web



Giao diện trên tivi



Giao diện trên tivi



XÓA

HIK-CONNECT



Thank you!